

## WELLS Frequently Asked Questions - OTHER PRODUCTS

Accessories RW	Replacement pans for RW Roll Warmer units	22162 for RW and RWHD. 22228 for RWN
Autofill Warmer	How does Auto-Fill work?	The water level is detected electronically by a water level sensor in the pan. If the sensor does not "see" water, it turns on a water supply until water is again sensed.
Cord Plug	How to tell if a piece of equipment ships with a cord and plug?	Catalog description lists cord/plug type if included.
HEPA	What is HEPA? (pronounced HEP-ah)	High Efficiency Particulate Air: refers to air filters. Filters used to remove very small contaminants (0.5 micron) from air.
Humitrol RW	Humitrol Rack	The Humitrol Rack fits in an RW pan. It is a slotted plate with turned-down edges. It allows a small amount of water to be kept in the pan while keeping the product dry (above the water).
Legs	Are legs removable?	Nearly all non-built-in Wells equipment has removable legs. However, if the equipment shipped with legs, use of the legs is required, either for ventilation around the unit, or to meet NSF requirements for cleaning under the unit. Operation without the legs installed may void warranty.
Pasta Rethermalizer	Can a customer cook raw spaghetti in a pasta rethermalizer?	No. Rethermalizer is NOT designed to boil water, therefore cannot "cook" pasta. Only designed to rethermalize frozen product.
Pot Washer Hydrosurge	How does a Hydrosurge potwasher operate?	Hydrosurge cleans by circulating water in a large sink. Sink must be modified with cutout to mount motor/impeller assembly.
RCP	Explain the additional warranty on an RCP.	Warranty extended on compressor for 5 years, parts only, not labor.
RCP	What refrigerant do RCP units use?	RCP units use environmentally friendly HFC-134a refrigerant.
RCP ICP	Do RCP and ICP units have individual wells?	RCP and ICP units have from 1 to 6 individual pans.
RCP ICP	Can the customer move the adapter bars to any position on RCP and ICP units?	Yes

<b>RW</b>	<b>When do you need a thermometer on an RW unit?</b>	If knowing the temperature of the warmer is important, a thermometer option should be ordered. This must be done at the time of the initial equipment build. There is no provision to retrofit a thermometer to an RW unit.
<b>Wellslok</b>	<b>Explain Wellslok</b>	Wellsloks are part of the mounting flange of top-mount built-in equipment. Turn-out tabs lock the flange into the countertop.
<b>Wellslok</b>	<b>What kind of counter are Wellsloks used for?</b>	Wellsloks are designed for use on metal countertops.
<b>Wellslok</b>	<b>When is a Wellslok extension kit needed?</b>	Wellslok extension kits allow flange-mount built-in equipment to be installed in plastic and wood countertops.
<b>Wellslok</b>	<b>What thickness counter is Wellslok designed for?</b>	16ga. stainless steel counter preferred, max. 14 ga. Extension kit available for up to 3/4" counter thickness.